



TERMS AND CONDITIONS

Climbing as a sport both indoor and outdoor can be hazardous and dangerous.

Route setting is a job and should be taken seriously with the correct training and safety precautions. Climbing holds, macros and volumes should always be treated with care when in use and when in storage, even if this means climbing down off your ladder to add them to the wash bucket instead of throwing a hail Mary and hoping to land it near the bucket. Think of your holds as a dinner plate. If you drop it, it may crack and chip. If you too much pressure on it, it might split. If you don't wash it, it becomes hard to use.

(But don't put them in the dish washer)

It is the gym owner and route setters responsibility to look after the products you buy from us. If you the buyer are un happy with the products you receive, we are more than happy to look into the problem and find a solution. But please handle our products with respect.

Damaged products:

If you receive any products from Arctic Grips that are damaged either through quality or transport, please contact us straight away. We will not cover transport damages longer than 3 days after delivery. If you receive damaged products, please email us with detailed photos within 14 days, and we will do what we can to get you replacements.



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